# Appendix 10 - 2022/23 Q3 COMMUNITY PROTECTION, REGULATORY SERVICES AND WASTE

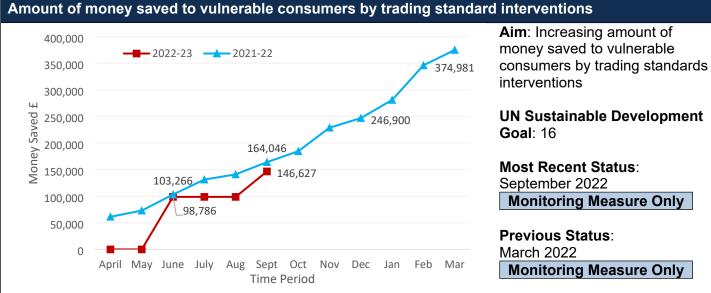
#### Cabinet Member: Councillor Karen Lucioni

#### Portfolio Responsibilities:

- Contingency and Emergency Planning
- Bereavement Services
- Celebratory and Registrars
- Coroner
- Licensing
- Environmental Health
- Trading Standards
- Community Safety
- Waste Disposal

- Waste Collection (Household, Schools and Trade)
- Forest Road Waste Recovery Park (MT Plant and Energy from Waste)
- Household Waste
- Recycling Centres
- Commercial Waste Recycling Centres
- Closed Landfill Sites
- Littering and Fly Tipping

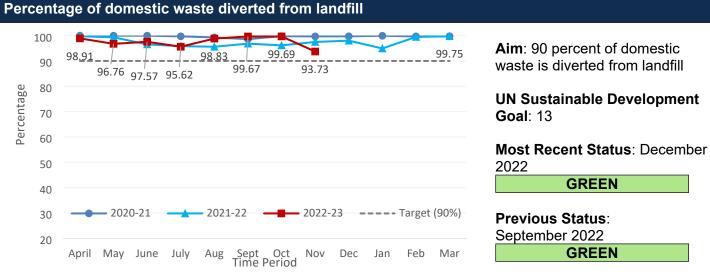
# **Performance Measures**



- Complaints received involve reports of scams, product safety, weights and measures, animal health and counterfeit goods.
- IWC is now using a new national tool for Trading Standards to calculate the savings because of interventions, however this will mean reporting frequency will now be quarterly, rather than monthly.
- As at the end of quarter 2, we are £17,419 lower and at the same time in 2021-22.
- Data for Q3 has not yet been received



- Once the service opened to subscribers in the spring, we saw a decrease in numbers due to cancelled subscriptions.
- Of the current 10,311 subscriptions in place, 9,331 were renewals, 965 were new sales, and 15 were multi-year subscriptions taken out prior to 2020



- Please note that measures relating to waste are two months in arrears due to Amey reporting schedules.
- Diversion rates are slightly lower than during the same period last year (93.7 for 2022-23 against 98.01 for 2021-22), with a year-to-date percentage of 97.28 (97.2 for the same period 2021-22)
- Rates remain well above the target 90 percent, as they have consistently throughout the last 2.5 years.



#### QPMR Q3 2022/23

- The end of year target for the reduction in residual household waste has increased this year from 182.9 kilograms to 203.64 kilograms
- We are currently below the same period last year in terms of reduction in kilograms for November (121.23 for 2022-23 and 132.06 for 2021-22)

## **Service Updates - Key Aspirations and Ongoing Business**

### The following activity supports UN Sustainable Development Goal 11:

An analyst is working on community safety partnership strategic assessment which will provide some detail on hot spot areas for specific street-based crime and disorder.

Safer Streets 4 funding has been successful; This is a joint project with Portsmouth, Havant, Gosport, and Fareham Councils district councils. Funding will provide further training for safer spaces in key areas and additional safety measures for the Ryde interchange project.

The Community Safety Partnership is operational, and a workshop has taken place to identify key priority areas for 23-25, supported by the strategic assessment. The Violent Crime Reduction Unit (VRU) transfer was postponed until March 2023; however, the lead is in post at the Office of the Police and Crime Commissioner and will be overseeing current VRU work.

#### The following activity supports UN Sustainable Development Goal 13:

Existing garden waste subscription numbers are to be reviewed in Q4 to determine impacts of cost-of-living pressures on householders. The waste team have assessed the business case for purchasing a third vehicle and crew at this time to enable 5000 new visitors and have concluded that there is not sufficient market interest to justify the cost at this time.

We are currently operating at a 96 percent diversion from landfill for non-essential waste, and contractual obligations remain in place.

# Strategic Risks

Failure of the Waste contract resulting in significant financial and operational disruption for the
council and its residents

#### **Assigned to: Director of Neighbourhoods**

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Inherent score	Target score	Current score	
16 RED	5 GREEN	8 AMBER	
Previous scores			
Sep 22	Jul 22	Mar 22	
8 AMBER	8 AMBER	8 AMBER	
Risk score is consistent			